Case 1:17-cv-02910-LMM Document 1-1 Filed 08/02/17 Page 1 of 39 ***EFILED****BI

Date: 6/22/2017 6:16:17 PN Cathelene Robinson, Cler

IN THE SUPERIOR COURT OF FULTON COUNTY

IN THE SUPERIOR COURT OF FULTON COUNTY STATE OF GEORGIA

LATONYA T. BANKHEAD on behalf of herself and all others similarly situated,

Plaintiff,

V.

FIRST ADVANTAGE BACKGROUND SERVICES CORP.,

Defendant.

Case No. 2017CV291753

CLASS ACTION COMPLAINT (JURY TRIAL DEMANDED)

Plaintiff Latonya Bankhead ("Plaintiff"), by and through her attorneys, on behalf of herself and the Class set forth below, bring the following Class Action Complaint against First Advantage Background Services Corp. ("First Advantage" or "Defendant").

INTRODUCTION

- 1. Recognizing that the content of consumer reports can have a significant impact on people's lives, Congress has chosen to regulate the procurement, use, and content of those reports through the Fair Credit Reporting Act, 15 U.S.C. § 1681 et seq. ("FCRA").
- 2. Plaintiff seeks to hold Defendant accountable for its willful and systemic violations of the FCRA. Defendant has willfully violated the FCRA by systematically reporting inaccurate information on consumers, by reporting adverse information on consumers which antedates the report by more than seven years, violating 15 U.S.C. § 1681c(a), which explicitly prohibits including such information.

THE PARTIES

3. Plaintiff Latonya Bankhead is an individual person and a resident of Saint Paul, Minnesota.

- 4. Defendant First Advantage is a consumer reporting agency headquartered in Alpharetta, Georgia.
 - 5. Defendant is a consumer reporting agency as defined by the FCRA.

JURISDICTION AND VENUE

- 6. This Court has jurisdiction over this action pursuant to 15 U.S.C. § 1681p, which allows claims under the FCRA to be brought in any appropriate court of competent jurisdiction.
- 7. Pursuant to Ga. Const. Art. VI, § IV, ¶ I, this Court has jurisdiction over this matter
- 8. Venue is proper in this Court pursuant to Ga. Const. Art VI, § II, Para. VI. Defendant resides and is headquartered in this County, and the plurality of documents and witnesses in this matter will be located in this County.

STATUTORY BACKGROUND

- 9. Enacted in 1970, the FCRA's passage was driven in substantial part based on concerns that consumer reports were being used for employment purposes without adequate protections against the harms caused by widespread errors and inaccuracies.
- 10. While recognizing that consumer reports play an important role in the economy, Congress wanted consumer reports to be "fair and equitable to the consumer" and to ensure "the confidentiality, accuracy, relevancy, and proper utilization" of consumer reports. 15 U.S.C. § 1681.
- 11. Among other things, the FCRA regulates the collection, maintenance, and disclosure of consumer credit report information by consumer reporting agencies ("CRAs"), including public record information like criminal history. Additionally, the FCRA mandates

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conditions, procedures, and limitations on the use of consumer reports for employment purposes by prospective employers and other individuals.

- 12. The FCRA also governs the information that can be included in reports that CRAs provide. Certain items of information are too old to report and may not be included. Section 1681c(a) prohibits the reporting of:
 - (1) Cases under Title 11 or under the Bankruptcy Act that, from the date of entry of the order for relief or the date of adjudication, as the case may be, antedate the report by more than 10 years.
 - (2) Civil suits, civil judgments, and records of arrest that, from date of entry, antedate the report by more than seven years or until the governing statute of limitations has expired, whichever is the longer period.
 - (3) Paid tax liens which, from date of payment, antedate the report by more than seven years.
 - (4) Accounts placed for collection or charged to profit and loss which antedate the report by more than seven years.
 - (5) Any other adverse item of information, other than records of convictions of crimes which antedates the report by more than seven years. . . .

15 U.S.C. § 1681c(a).

13. Any information that falls into these categories cannot be reported in the employment context unless the salary for the position to which the report is attached is \$75,000 or more per year. *Id.* § 1681c(b)(3). Plaintiff's salary would not have reached this threshold.

¹ See also Avila v. NOW Health Grp., Inc., No. 14 C 1551, 2014 WL 3537825, at *3-4 (N.D. Ill. July 17, 2014) (holding that the "express language of the FCRA" mandates that "a consumer reporting agency may not include any adverse item of information other than a 'record of conviction' not a 'record of dismissed charges'"); Haley v. Talentwise, Inc., 9 F. Supp. 3d 1188, 1192 (W.D. Wash. 2014) (finding that under the "plain language" of the FCRA, a "dismissed charge from over seven years ago is both a 'record of arrest' and 'adverse' information that [a consumer reporting agency] is prohibited from including in [a] consumer report") (citing Serrano v. Sterling Testing Syst., 557 F. Supp. 2d 688, 693 (E.D. Pa. 2008)); Dunford v. Am. DataBank, LLC, No. C 13-03829 WHA, 2014 WL 3956774, at *14 (N.D. Cal. Aug. 12, 2014) ("In light of the remedial purpose of the Act, this order now holds that only the actual convictions may be

- 14. For employment-purposed reports for jobs with salaries reasonably expected to be below \$75,000 per year, Defendant willfully fails to exclude information that predates reports by more than seven years as required by Section 1681c(a).
- 15. The inclusion of this information defeated Congress's goal of excluding prejudicial information after the passage of time. In keeping with its stated goal of ensuring "fairness" to consumers, Congress wanted to allow consumers a fresh start after the passage of time. Congress passed Section 1681c in recognition of the fact that old information about negative events can have an unfairly prejudicial effect because the negativity of the event overwhelms the fact that the event is old. As noted by Senator Proxmire during the passage of the FCRA, "One of the common irrelevancies perpetuated by credit reporting agencies is furnishing information on minor offenses committed many years ago." 115 Cong. Rec. 2412 (1969) (Statement of bill sponsor Sen. Proxmire).
- 16. Another legislator explained that the FCRA's protections represented "new safeguards to protect the privacy of employees and job applicants;" the Act as a whole, he continued, was "an important step to restore employee privacy rights." 140 Cong. Rec. H9797-05 (1994) (Statement of Congressman Vento); *see also* 138 Cong. Rec. H9370-03 (1992) (Statement of Congressman Wylie) (stating that the FCRA "would limit the use of credit reports for employment purposes, while providing current and prospective employees additional rights and privacy protections").

reported and stale dismissed counts must be combed out and go unreported."); King v. Gen. Info. Servs., Inc., 903 F. Supp. 2d 303 (E.D. Pa. 2012) (FCRA's requirement excluding obsolete records of arrest comported with commercial speech doctrine); Dowell v. Gen. Info. Servs., Inc., 13-CV-02581-L-BGS, Memorandum of the United States of America in Support of the Constitutionality of § 1681c of the Fair Credit Reporting Act, at 17 (S.D. Cal. Feb. 20, 2014) (stating that dismissed charges, even if associated with a conviction, may not be reported under the FCRA).

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- 17. Consumers' interest in not having old information disclosed is deeply rooted in privacy concerns. According to the federal government, "Section 1681c's restrictions on disclosing older adverse information serve the governmental interest in protecting individuals' privacy." Mem. of the U.S. in Supp. of the Constitutionality of §1681c of the FCRA, *King v. Gen. Info. Servs., Inc.*, No. 2:10-cv-6850, ECF No. 52 at 10 (E.D. Pa. May 3, 2012). The restriction of access to information, even information that is otherwise publicly available, has been recognized by the Supreme Court as implicating privacy concerns and as being grounded in common law. *See U.S. Dep't of Justice v. Reporters Comm. for Freedom of Press*, 489 U.S. 749 (1989) (finding privacy right in not having a "rap sheet" consisting of a compilation of publicly available information).
- 18. Numerous academics have also noted that the FCRA enshrines privacy by recognizing the link between protecting individual privacy and forbidding the disclosure of old information. *See* Steven C. Bennett, The "Right to Be Forgotten": Reconciling EU and US Perspectives, 30 Berkeley J. Int'l L. 161, 167 (2012) (citing the FCRA's bar on reporting outdated information as an example of "data minimization" (a form of the right to be forgotten)" which "has long been a central element of 'fair information practices"); Meg Leta Ambrose, It's About Time: Privacy, Information Life Cycles, and the Right to Be Forgotten, 16 Stan. Tech. L. Rev. 369, 378–79 (2013) ("the Fair Credit Reporting Act generally disallows the use of information older than seven years that may cast the consumer in negative or unfavorable light...the hope is that the information no longer represents the individual and would limit her opportunities if it were attached to her name as she moves through life").
- 19. Like Congress, numerous states have similarly recognized that the reporting of old adverse information harms job applicants and have imposed similar bans. *See*, *e.g.*, N.Y.

Gen. Bus. Law § 380-j; Tex. Bus. & Com. Code Ann. § 20.05; California Civil Code § 1786.18(a)(7); N.H. Rev. Stat. Ann. § 359-B:5.

- 20. By failing to provide Plaintiff with the "fresh start" mandated by Congress, and by failing to respect the privacy of Plaintiff's information, Defendant did concrete harm to her and presented a portrait of her to prospective employers that was worse than it would have been had Defendant followed the law. This violation of law was a concrete harm. *Gambles v. Sterling Infosystems, Inc.*, 15-cv-9746, ECF No. 72 (S.D.N.Y. Feb. 13, 2107); *Hawkins v. S2Verify*, No. C 15-03502 WHA, 2016 WL 3999458, at *5–6 (N.D. Cal. July 26, 2016) (plaintiff suffered concrete injury sufficient to sue under 15 U.S.C. § 1681c(a) and § 1681e(b) when defendant created background report including arrests of plaintiff more than seven years old, because defendant "published plaintiff's stale arrests . . .[and] thereby sent restricted information about plaintiff into the world and as such caused injury to plaintiff's privacy interest").
- 21. Defendant's practice reporting outdated adverse information violates a fundamental protection afforded to consumers under the FCRA, is contrary to the unambiguous language of the statute, and is counter to longstanding judicial and regulatory guidance. *See, e.g.,* FTC, *Forty Years of Experience with the Fair Credit Reporting Act, An FTC Staff Report with Summary of Interpretations*, July 2011, at 55 ("Even if no specific adverse item is reported, a CRA may not furnish a consumer report referencing the existence of adverse information that predates the times set forth in this subsection."); *Serrano v. Sterling Infosystems, Inc.*, 557 F. Supp. 2d 688 (C.D. Cal. 2008) (holding that the FCRA prohibits even *alluding* to existence of unreportable adverse information).

ALLEGATIONS RELATING TO PLAINTIFF

- 22. In June 2016, Plaintiff, via a staffing agency, applied for temporary employment. As part of that application, the staffing agency, RHI General Group, purchased a consumer report about Plaintiff from Defendant. (See Ex. 1.)
- 23. The report includes information regarding a theft charge that was brought in 2000, and dismissed in 2005. (*Id.*)
- 24. Because the dismissed theft charge was older than seven years and not a conviction, its reporting was a violation of 15 U.S.C. § 1681c(a).
- 25. On August 12, 2016, Plaintiff, through her prior counsel, sent a letter to First Advantage, informing it that its reporting of the dismissed theft charge was illegal, and asking that the report be corrected. (Ex. 2.)
- 26. In a response letter, dated August 15, 2016, Defendant refused to correct the report, stating that "First Advantage is not permitted to correct or update a fingerprint record." (Ex. 3.) This response is incoherent and incorrect.
- Defendant knows that its report on Plaintiff is subject to the FCRA. Defendant has sent Plaintiff at least three letters pursuant to specific provisions of the FCRA, including a pre-adverse action letter pursuant to 15 U.S.C. § 1681b(b)(3)(1), Ex. 4, an adverse action letter pursuant to 15 U.S.C. § 1681m, Ex. 5, and a response to Plaintiff's file request, pursuant to 15 U.S.C. § 1681g, Ex. 6. Many of these letters acknowledge that Defendant is sending these letters pursuant to the FCRA.
- 28. Defendant's report on Plaintiff also references the FCRA, and is accompanied by a notice of rights under the FCRA. (Ex. 1.)

- 29. Under the FCRA, a document is either a consumer report, and subject to all the provisions of the FCRA, or it is not. There is no reasonable interpretation of the FCRA in which Sections 1681b, 1681m, and 1681g would apply to a report, but Section 1681c would not.
- 30. There is no exemption from Section 1681c based upon the source of the information at issue, or the involvement of fingerprints.
- 31. Defendant is also aware of the numerous court decisions cited herein forbidding the reporting of outdated non-conviction information.
 - 32. Defendant's reporting of the dismissed charge was unreasonable and willful.
- 33. As part of the process of assembling consumer reports, Defendant utilizes a variety of algorithms and filters to aggregate and consolidate information from a variety of sources.
- 34. It is standard practice for consumer reporting agencies to write filters and algorithms "to filter out obsolete credit information." See www.naca.net/issues/credit-reporting-problems.
- 35. Defendant, consistent with standard industry practices, could have written an algorithm or filter to ensure that all of its reports would exclude non-conviction criminal dispositions older than seven years. See In the Matter of General Information Services, Inc., No. 2015-CFPB-0028, ¶ 26-27 (Oct. 29, 2015) (noting that a consumer reporting agency "possess[ed] certain proprietary software that identifies discrepancies in data across multiple traditional criminal history reports. For example, this software could identify a record that was previously suppressed from a report because it had been dismissed or expunged and prevent it from appearing on a future report").

- 36. It is also standard in the consumer reporting industry for consumer reporting agencies to have a purge date for information in their system that has become outdated. *See Gillespie v. Trans Union Corp.*, 482 F.3d 907, 908 (7th Cir. 2007). By failing to utilize a purge date for outdated information, Defendant's practices and procedures fall far below industry standards and constitute recklessness.
- 37. Defendant failed to implement these algorithms, in spite of the fact that it easily could have done so and that these types of algorithms are standard in the credit reporting industry.
- 38. Defendant also failed to have the report properly reviewed by an individual who was trained in the FCRA, and specifically, in the requirements of 15 U.S.C. § 1681c(a). Had Defendant had a properly trained individual review this report, this problem would have been easily detected.
- 39. Defendant has negligently and willfully violated 15 U.S.C. § 1681c(a) by routinely including all charges in the background reports it generates, even where those charges are more than seven years old and were dismissed.
- 40. As a result of Defendant's conduct, job applicants, such as Plaintiff, appear to be worse job candidates than they would be if Defendant only reported information it is allowed to report under the law. Defendant's inclusion of this illegal information has therefore caused concrete injury in fact. *Hawkins v. S2Verify*, No. C 15-03502 WHA, 2016 WL 3999458, at *5 (N.D. Cal. July 26, 2016); *Gambles v. Sterling Infosystems, Inc.*, No. 15 CIV. 9746 (PAE), 2017 WL 589130 (S.D.N.Y. Feb. 13, 2017).

CLASS ALLEGATIONS

41. Plaintiff asserts her FCRA claims on behalf of the Class defined below:

All natural persons upon whom Defendant produced a report which included records older than seven years old, which were not criminal convictions, at any time from the date two years prior to the filing of this Complaint and continuing through the resolution of this case.

- 42. <u>Numerosity</u>: The Class is so numerous that joinder of all class members is impracticable. Defendant produces reports nationwide, and has produced thousands of reports on consumers during the class period, many of whom are members of the Class.
- 43. <u>Typicality</u>: Plaintiff's claims are typical of the class members' claims. Defendant treated Plaintiff in the same manner as other class members.
- 44. <u>Adequacy</u>: Plaintiff will fairly and adequately protect the interests of the Class, and has retained counsel experienced in complex class action litigation.
- 45. <u>Commonality</u>: Common questions of law and fact exist as to all members of the Class and predominate over any questions solely affecting individual members of the Class. These common questions include:
 - a. Whether Defendant violated the FCRA by reporting outdated dismissed charges in violation of §1681c;
 - b. Whether Defendant's violation was willful;
 - c. Whether Defendant is a consumer reporting agency and subject to the requirements of the FCRA;
 - d. The proper measure of statutory and punitive damages; and
 - e. The proper form of declaratory relief.
- 46. Class certification is appropriate under the Ga. Code. § 9-11-23 because questions of law and fact common to the Class predominate over any questions affecting only individual members of the Class, and because a class action is superior to other available methods for the fair and efficient adjudication of this litigation. Defendant's conduct described in this Complaint

stems from common and uniform policies and practices, resulting in common violations of the FCRA. Members of the Class do not have an interest in pursuing separate actions against Defendant, as the amount of each class member's individual claim is small compared to the expense and burden of individual prosecution, and Plaintiff is unaware of any similar claims brought against Defendant by any members of the Class on an individual basis. Class certification also will obviate the need for unduly duplicative litigation that might result in inconsistent judgments concerning Defendant's practices. Moreover, management of this action as a class action will not present any likely difficulties. In the interests of justice and judicial efficiency, it would be desirable to concentrate the litigation of all class members' claims in a single forum.

47. The Class can be identified. Defendant maintains copies of consumer reports for at least two years after they are provided to end-users. The reports are maintained in text which can be electronically and/or manually searched to identify charges which pre-date the date of the report by more than seven years. The reports can further be searched to identify non-convictions using commonly used terms to describe such incidents. At least four other courts have used such a process to certify classes involving the same allegations at issue here, and a list of terms used to describe non-convictions which could be used to search Defendant's records and to identify class members is attached hereto as Exhibit 7. This list can be refined during the course of discovery as needed to ensure that any terms specific to Defendant's reporting practices are incorporated.

CLAIM FOR RELIEF
15 U.S.C. § 1681c(a)

Failure to Follow Reasonable Procedures
On Behalf of all Plaintiff and the Class

48. Plaintiff incorporates the paragraphs above.

- 49. Defendant failed to comply with 15 U.S.C. § 1681c by reporting adverse information which was older than seven years and which was not a criminal conviction.
 - 50. The foregoing violations were negligent.
 - 51. The foregoing violations were willful.
- 52. Defendant acted in negligent, deliberate and reckless disregard of its obligations and the rights of Plaintiff and class members under 15 U.S.C. § 1681c. Defendant's negligent and willful conduct is reflected by, *inter alia*, the following:
 - a. Defendant takes no action to determine if the records older than seven years it reports are criminal convictions or not. This failure is unreasonable and willful;
 - b. Even after Defendant was informed of its illegal reporting by Plaintiff, it refused to correct her report;
 - c. The FCRA was enacted in 1970; Defendant has had over 40 years to become compliant;
 - d. Defendant's conduct is inconsistent with the FTC's longstanding regulatory guidance, judicial interpretation, and the plain language of the statute;
 - e. Defendant knew or had reason to know that Defendant's conduct violated the FCRA;
 - f. By adopting such a policy, Defendant voluntarily ran a risk of violating the law substantially greater than the risk associated with a reading that was merely careless.
- 53. Plaintiff and the Class are entitled to statutory damages of not less than \$100 and not more than \$1,000 per violation. Plaintiff and the Class are also entitled to punitive damages and to recover costs and attorneys' fees.

PRAYER FOR RELIEF

54. WHEREFORE, Plaintiff, on behalf of herself and the Class, prays for relief as follows:

- a. Determining that this action may proceed as a class action under Ga. Code. §
 9-11-23;
- b. Designating Plaintiff as class representative and designating Plaintiff's counsel as counsel for the Class;
- c. Issuing proper notice to the Class at Defendant's expense;
- d. Declaring that Defendant violated the FCRA;
- e. Declaring that Defendant acted willfully, in knowing or reckless disregard of Plaintiff's rights and its obligations under the FCRA;
- f. Awarding actual, statutory and punitive damages as provided by the FCRA;
- g. Awarding reasonable attorneys' fees and costs as provided by the FCRA; and
- h. Granting other and further relief, in law or equity, as this Court may deem appropriate and just.

DEMAND FOR JURY TRIAL

Plaintiff and the Class demand a trial by jury.

Respectfully submitted,

Dated: June 22, 2017

Blake Andrews, Bar No.

BLAKE ANDREWS LAW FIRM, L.L.C.

1831 Timothy Drive

Atlanta, GA 30329

Tel.: 770-828-6225

Fax: 866-828-6882

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BERGER & MONTAGUE, P.C.

E. Michelle Drake, Bar No. 229202

Joseph C. Hashmall, MN Bar No. 0392610

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43 S.E. Main Street, Suite 505 Minneapolis, MN 55414

Tel: 612-594-5999 Fax: 612-584-4470 emdrake@bm.net jhashmall@bm.net

Attorneys for Plaintiff

LETTER TYPE 99 LATONYA BANKHEAD

Background Report

Confidential

LATONYA BANKHEAD

CID - 85903528

RHI GENERAL GROUP 2613 CAMINO RAMON 2613 CAMINO RAMON SAN RAMON, CA 94583-4289

Caution to Customer: Under the terms of the service agreement, this report is delivered with the understanding that the recipient client will hold the same in strict confidence and not disclose it to third parties and furthermore is to be used only for the purpose indicated in the Client's agreement for service, i.e. employment/volunteer/or resident/tenant screening purposes. This report and information provided therein is strictly confidential as it contains personal and sensitive information of the consumer/applicant/candidate/employee and must be utilized solely for the business purposes consistent with the declared purpose in the service agreement and is not to be used by the client or third parties for any other purposes. Client agrees to abide and comply with all applicable laws in connection with this report including data privacy, data protection laws and other similar applicable regulations.

First Advantage is not the source of the data provided in this report in that the data is collected by First Advantage from third party data sources such as public records held in governmental databases or courthouses, schools, colleges, universities, company officials, or third party proprietary databases etc. Accordingly First Advantage does not warrant the accuracy of the information provided by those third parties and expressly disclaims any and all liability for any and all claimed losses, damages, expenses including attorney fees and costs incurred as a result of reliance upon the content of this report.

For US-based Clients or Clients obtaining reports on US residents: Client certifies that it has complied with the Fair Credit Reporting Act (FCRA) and that it has provided a clear disclosure in compliance with the FCRA to the consumer/applicant/candidate/employee and obtained consent and authorization from the consumer/applicant/candidate employee in order to receive this report. If the client intends to take adverse action based in whole or in part on the contents of this report, the client must provide the consumer with a copy of the report, a summary of consumers rights as prescribed by FCRA section 1681g(c)(3) and a copy of any applicable state law rights before taking any action, wait a reasonable period of time for the consumer to dispute any inaccurate information and then can take adverse action. First Advantage has provided your

company with copies of the CFPB Summary of Rights for this purpose.

For California based Clients or Clients obtaining reports on California residents: In California an investigative consumer reporting agency shall provide a consumer seeking to obtain a copy of a report or making a request to review a file, a written notice in simple, plain English and Spanish setting forth the terms and conditions of his or her right to receive all disclosures.

If you are a First Advantage Consumer

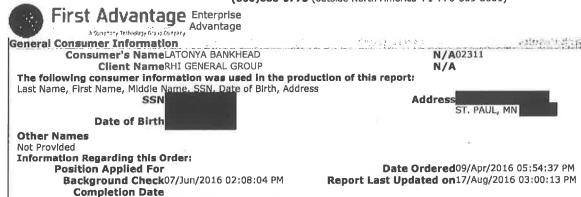
Please contact the First Advantage Consumer Center at: 1-800-845-6004 Toll Free (within the U.S.)

+1 678-694-2530 Toll Number (outside the U.S.)

Or visit http://fadv.com/our-company/contact-support.aspx for local contact details Please contact the WEST COVINA EMPLOYMENT SERVICE CENTER at:

(800)888-5773 (outside North America +1-770-569-3001)

First Advantage Customers



Date Report Printed10/May/2017 12:30:45 PM
Self-Declaration Form

HAVE YOU EVER COMMITTED AN ACT OF DISHONESTY OR BREACH OF TRUST IN CONNECTION WITH ANY NEW PROPERTY OF AGAINST ANY WELLS FARGO ENTITY?

Costcodes	5-5-10, p2-51	1		15	211 C 162 163
Label	Value				
Requestor Name	Paige Rankin	TA W			mill oil Beach
Requestor Email	paige.rankin@roberthalf.com				
Vendor Company Name	Robert Half in the Period	50	1 1	-0.4	STEEL DE FRANK
State	MN				

All timestamps represent US Eastern Time

First Advantage Background Report Summary
Consumer's Name:LATONYA BANKHEAD
Background Check07/Jun/2016 02:08:04 PM
Completion Date:

Date Ordered:09/Apr/2016 05:54:37 PM

Package Name: 2CLG REGCK		ortes 7	2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -
Package Searches Ordered Global Sanction Search	Status Complete	Review	Score
First Advantage Global Sanction Search First Advantage Financial Sanctions Search	Complete Complete	No No	Eligible
First Advantage Financial Sanctions Search Additional Searches Ordered Felony & Misdemeanor	Complete	No Yes**	Eligible
Felony & Misdemeanor CHICAGO, COOK, IL	Complete	Yes**	Pending Case Review**
Felony & Misdemeanor ST PAUL, RAMSEY, MN	Complete	Yes**	Pending Case Review**
Felony & Misdemeanor COLUMBUS, CHISAGO, MN	Complete	Yes**	Pending Case Review**

Remark

Please review applicant disclosure information. 04/20/2016 ORDERED FELONY AND MISDEMEANOR SEARCH FOR POSSIBLE RAPSHEET CHARGES.

Score Status 08/15/2016

- * Further review is required by the client to determine the consumer's eligibility based on background check results.

 Please refer to the corresponding detailed component report section for additional information.
- ** Further review is required by the client to determine the consumer's eligibility based on background check results.

 Please refer to the corresponding detailed component report section for additional information.

*** This product has been blocked from delivery due to compliance related restrictions. Social Security Number Validation The Social Security Number Validation is a process where the SSN is confirmed as being issued by the Social Security Administration. The Social Security Number Validation also confirms that the SSN does not belong to a deceased individual. State IssuedILLINOIS Valid SSN?Yes Date IssuedBETWEEN 1976-1976 Reported Deceased?No Disclaimer The results of the Social Security Number Validation do not provide a verification that the Social Security Number belongs to the Consumer of this report. Back to top Status Complete Felony & Misdemeanor CHICAGO, COOK, IL Pending Score: Case Review# COOK COUNTY CIRCUIT COURT Record Source **Search Results** Record Found FELONY & MISDEMEANOR RECORD SEARCH Search Type **Date of Search** 11/May/2016 Search Period 04/06/1990 - 04/06/2016 **Address City Covered** CHICAGO **Address County Covered** COOK **Address State Covered** ΙL Location 2650 S CALIFORNIA AVE CHICAGO COOK COUNTY **Given Name Searched** LATONYA BANKHEAD **Developed Name Searched** LATONYA BANKHEAD, TRINETTE DANIELS, TAMIKO S BANKHEAD THE COOK COURTS HAVE NO ADDITIONAL CRIMINAL RECORDS FOR LATONYA Comments BANKHEAD OR ADDITIONAL AKAS WITH A DOB OF 08/10/1968 FOR THE ARRESTS ON 10/01/1991, 03/30/1995, 04/26/1996, AND 10/07/1996. THIS INFORMATION WAS NOT CONFIRMED BY A COURT CLERK, AS THE CLERK WAS UNWILLING TO ASSIST. THE STATE ATTORNEY'S OFFICE WAS UNWILLING TO PROVIDE ANY ADDITIONAL INFORMATION. Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name Case Reference # 9640011965 **Case Date** 26/Sep/1996 Name on File <u>ATONYA T B</u>ANKHEAD DoB on File RETAIL THEFT Charge **Charge Type MISDEMEANOR** Disposition **GUILTY Disposition Date** 07/Oct/1996 Sentence JAIL 12 DAYS Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name 964006299 Case Reference # **Case Date** 28/May/1996 Name on File LATONYA T BANKHEAD DoB on File Charge **RETAIL THEFT** Charge Type **MISDEMEANOR** Disposition **GUILTY Disposition Date** 21/Oct/1996 JAIL 30 DAYS; CONDITIONAL DISCHARGE TERMINATED 10/20/1997; CONDITIONAL Sentence DISCHARGE 1 YEAR Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name Case Reference # 964004650 14/Feb/1995 Case Date Name on File ATONYA T BANKHEAD DoB on File Charge RETAIL THEFT **MISDEMEANOR** Charge Type Disposition COURT SUPERVISION **Disposition Date** 21/Mar/1995 SUPERVISION TERMINATED 05/07/1996; SUPERVISION 1 YEAR Sentence Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name Case Reference # 964004650

Case Date 26/Apr/1996

Name on File LATONYA T BANKHEAD

DoB on File ATTEMPTED RETAIL THEFT Charge

MISDEMEANOR **Charge Type** GUIL TY Disposition 21/Oct/1996 Disposition Date

Sentence	WARRANT ISSUED 03/14/97 / PENDING; CONDITIONAL DISCHARGE 1 YEAR		
Charge	CRIMINAL DAMAGE TO PROPERTY		
Charge Type	MISDEMEANOR		
Disposition	GUILTY		
Disposition Date Sentence	21/Oct/1996 WARRANT ISSUED 03/14/1997 / PENDING; RESTITUTION 126		
Source Status History	The state of the same and the state of the same of the		
Status Date	Description		
02/Jun/2016 04:57:24 PM	Reinvestigation in process. Phone attempt made, follow up scheduled for 06/06/2016 Reinvestigation in process. Phone attempt made, follow up scheduled for		
01/Jun/2016 04:08:00 PM	06/02/2016		
31/May/2016 04:18:10 PM	Reinvestigation in process. Phone attempt made, follow up scheduled for 06/01/2016		
12/May/2016 02:26:39 PM	Reinvestigation in process. Request malled for additional research, pending receipt of documentation from court. Follow up scheduled for 05/31/2016		
05/May/2016 12:02:56 AM	Pending additional research at the Court, Expected Completion by 06/09/2016		
21/Apr/2016 09:01:48 PM	Additional Research Required, Expected completion by 05/04/2016		
20/Apr/2016 01:40:07 PM	Search in progress, Expected completion by 04/26/2016		
Order Process History			
Date	Description		
20/Apr/2016 01:39:54 PM	Search In Progress.		
20/Apr/2016 01:39:59 PM	Search In Progress.		
11/May/2016 04:48:34 AM	Record sent for Auto Adjudication.		
11/May/2016 04:48:50 AM	Search In Progress.		
11/May/2016 08:20:06 AM	Research Required First Advantage Research In Progress Delay Possible,		
07/Jun/2016 02:07:49 PM	Record Judged.		

07/Jun/2016 02:07:49 PM	Record Judged.
	Back to to
elony & Misdemeanor ST PAU	Status:Comple Pending JL, RAMSEY, MN Score: Case Review
Record Source	RAMSEY 2ND JUDICIAL DISTRICT COURT
Search Results	Record Found
Search Type	FELONY & MISDEMEANOR RECORD SEARCH
Date of Search	21/Apr/2016
Search Period	04/06/1990 - 04/20/2016
Address City Covered	ST PAUL
Address County Covered	RAMSEY
Address State Covered	MN 15 W KELLOGG ST PAUL RAMSEY COUNTY
Location	LATONYA BANKHEAD
Given Name Searched Developed Name Searched	TRINETTE DANIELS, TAMIKO S BANKHEAD, LATONYA BANKHEAD
Comments	ADMITTED OFFENSE - NO REPORTABLE RECORD FOUND
Case Date Name on File Address on File DOB on File Charge Charge Type Disposition Disposition Date Sentence	18/Jan/2000 LATONYA TRINETTE BANKHEAD ST PAUL, MN THEFT MISDEMEANOR DISMISSED 23/Mar/2005 SENTENCE TERMS NO DEFERRAL
Full matched by the following identifiers Developed matched by the following ide	s: Last Name, First Name, DOB entifiers: Middle Name
Case Reference #	62-T3-03-51541
Case Date	13/Oct/2003
Name on File	LATONYA TRINETTE BANKHEAD ST PAUL, MN
Address on File DoB on File	of thou the
Charge	DRIVING AFTER SUSPENSION
Charge Type	MISDEMEANOR
Disposition	DISMISSED
Disposition Date	09/Dec/2009
Sentence	SENTENCE TERMS NO DEFERRAL
Full matched by the following identifier	s: Last Name, First Name, DOB
Partial matched by the following identif	62-K6-99-600658
Case Date	23/Jun/1999
Name on File	TAMIKO SHARON BANKHEAD
Address on File	S ST PAUL, MN
DoB on File	
Charge	ISSUE DISHONORED CHECK VALUE MORE THAN \$250
Charge Type	GROSS MISDEMEANOR

Disposition GUILTY
Disposition Date 16/Mar/2005

Sentence RESTITUTION TO WALMART 216.09, 131.67, 106.33, 116.71; PROBATION VIOLATION

10/30/2008 - 1 DAY JAIL; FINE AND COSTS 3065 \$2950 STAY; NO SIMILAR

VIOLATIONS LAW ABIDING; JAIL CONDITIONAL 4 DAYS; PROBATION 2 YEARS; JAIL

SUSPENDED 365 DAYS FOR 2 YEARS

Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name

Case Reference # 62-CR-08-15264

Case Date 03/Nov/2008
Name on File LATONYA TRINETTE BANKHEAD
Address on File ST PAUL, MN

Address on File

Charge TRAFFIC-DRIVERS LICENSE-DRIVING AFTER SUSPENDED

Charge Type MISDEMEANOR
Disposition DISMISSED
Disposition Date 19/Feb/2013

Sentence PROBATION 1 YEAR; NO SIMILAR VIOLATIONS REMAIN LAW ABIDING; ORIGINAL

DISPOSITION CONTINUED FOR DISMISSAL

Full matched by the following identifiers: Last Name, First Name, DOB Developed matched by the following identifiers: Middle Name Case Reference # 62-CR-09-186

Case Date Name on File Address on File

26/Apr/2016 02:33:40 PM

ST PAUL, MN

DoB on File
Charge Traffic-drivers License-driving after suspended
MISDEMEANOR

06/Jan/2009

Charge Type MISDEMEANO Disposition DISMISSED Disposition Date 19/Feb/2013

Sentence ORIGINAL DISPOSITION CONTINUED FOR DISMISSAL; NO SIMILAR VIOLATIONS

REMAIN LAW ABIDING; PROBATION 1 YEAR

Source Status History Description Status Date Reinvestigation in process, Request mailed for additional research, pending receipt 25/Apr/2016 12:34:54 PMof documentation from court. Follow up scheduled for 05/12/2016 Reinvestigation in process. Phone attempt made, awaiting follow up from court. 22/Apr/2016 05:40:17 PM Additional Research Required, Expected completion by 04/22/2016 20/Apr/2016 05:06:10 PM 20/Apr/2016 01:43:27 PM Search in progress. Expected completion by 04/22/2016 Order Process History Description Date 20/Apr/2016 01:43:18 PM Search In Progress. Demokra contain to a profit stapible 20/Apr/2016 01:43:27 PM Search In Progress. 21/Apr/2016 10:40:30 AM Record sent for Auto Adjudication 285 286-1239/142 21/Apr/2016 10:41:33 AM Search In Progress. Research Required -- First Advantage Research In Progress - Delay Possible 21/Apr/2016 03:01:37 PM

Back to top

Felony & Misdemeanor COLUMBUS, CHISAGO, MN

Record Judged.

Status:Complete Pending Score: Case Review**

Record Source CHISAGO 10TH JUDICIAL DISTRICT COURT
Search Results Record Found
Search Type FELONY & MISDEMEANOR RECORD SEARCH

 Date of Search
 20/Apr/2016

 Search Period
 04/06/1990 - 04/20/2016

Address City Covered COLUMBUS
Address County Covered CHISAGO
Address State Covered MN

Location 313 N MAIN ST, RM 358 CENTER CITY CHISAGO COUNTY

Given Name Searched LATONYA BANKHEAD

Developed Name Searched TRINETTE DANIELS, LATONYA BANKHEAD, TAMIKO S BANKHEAD

Full matched by the following identifiers: Last Name, First Name, DOB
Case Reference # 13-T3-99-3721
Case Date 17/Mar/2005
Name on File TAMIKO BANKHEAD
DoB on File
Charge Type MISDEMEANOR
Disposition GUILTY

Disposition Date 25/May/2005
Sentence RESTITUTION TO STATE OF MINNESOTA DEPARTMENT OF FINANCE 73.87

Source Status History

Status Date Description

26/Apr/2016 11:08:33 AM
Reinvestigation in process. Phone attempt made, awaiting follow up from court.

Reinvestigation in process. Phone attempt made, awaiting follow up from court.

22/Apr/2016 05:47:36 PM 20/Apr/2016 01:44:08 PM	Reinvestigation in process, Phone attempt made, awaiting follow up from court, Search in progress. Expected completion by 04/22/2016
Order Process History	用的 大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大
Date	Description
20/Apr/2016 01:44:02 PM	Search In Progress.
20/Apr/2016 01:44:08 PM	Search In Progress.
20/Apr/2016 04:07:26 PM	Search In Progress
21/Apr/2016 09:15:35 AM	Research Required First Advantage Research In Progress Delay Possible.
27/Apr/2016 11:51:16 AM	Record Judged.

irst Advantage Global Sanction	Search Score; Eligible
Record Source	FIRST ADVANTAGE GLOBAL SANCTIONS DATABASE
Search Results	No Record Found
Search Type	FIRST ADVANTAGE GLOBAL SANCTION SEARCH
Date of Search	09/Apr/2016
Search Period	03/26/2009 - 04/08/2016
Location	CONCOURSE PKWY ATLANTA FULTON COUNTY
Given Name Searched	LATONYA BANKHEAD
Developed Name Searched	LATONYA BANKHEAD
Source Status History	
Status Date	Description
09/Apr/2016 05:54:39 PM	Search in progress, Expected completion by 04/13/2016
Order Process History	
Date	Description
09/Apr/2016 05:54:38 PM	Search In Progress.
09/Apr/2016 05:54:39 PM	Search In Progress.
09/Apr/2016 06:00:18 PM	Search In Progress.
09/Apr/2016 06:00:18 PM	Record Judged.
The state of the s	Back to to

				Duoit to to
First Advantage Financial Sanct	ions Search			Status:Complet Score: Eligible
Description FIRST ADVANTAGE FINANCIAL SAN	CTIONS SEARCH - NAME SEAS	CHED BANKHEAD I A	TONYA	
Domark				
FIRST ADVANTAGE HAS CONDUCTE	D A SEARCH AGAINST THE FI	NANCIAL SANCTIONS	DATABASE: NO RE	CORD FOUND.
Order Process History				
Date	Description			200 0 0 0
09/Apr/2016 05:54:38 PM	Record Ordered.		فالمراث وسالما	Star Later and San
11/Apr/2016 12:44:02 PM	Record Judged.			

Para informacion en espanol, visite www.consumerfinance.gov/learnmore o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, D.C. 20552.

A Summary Of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under the FCRA. For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

- You must be told if information in your file has been used against you. Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment or to take another adverse action against you must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- You have the right to know what is in your file. You may request and obtain all the
 information about you in the files of a consumer reporting agency (your "file disclosure").

You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:

- a person has taken adverse action against you because of information in your credit report;
- you are the victim of identity theft and place a fraud alert in your file;
- your file contains inaccurate information as a result of fraud;
- you are on public assistance;
- you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. Seewww.consumerfinance.gov/learnmore for additional information.

- You have the right to ask for a credit score. Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- You have the right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information. Inaccurate, incomplete or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- Consumer reporting agencies may not report outdated negative information. In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- Access to your file is limited. A consumer reporting agency may provide information about you only to people with a valid need -- usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- You must give your consent for reports to be provided to employers. A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.consumerfinance.gov/learnmore.
- You may limit "prescreened" offers of credit and insurance you get based on information in your credit report. Unsolicited "prescreened" offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt-out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- You may seek damages from violators. If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.

• Identity theft victims and active duty military personnel have additional rights. For more information, visit www.consumerfinance.gov/learnmore.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:

TYPE OF BUSINESS:	CONTACT
1.a. Banks, savings associations, and credit unions with total	a. Consumer Financial Protection Bureau
esets of over \$10 billion and their affiliates.	1700 G Street NW
	Washington, DC 20552
b. Such affiliates that are not banks, savings associations, or	A
credit unions also should list, in addition to the CFPB:	b. Federal Trade Commission: Consumer Response Center -
3,000 411010 4110 4110 4110	FCRA
	Washington, DC 20580
	(877) 382-4357
2. To the extent not included in Item 1 above:	a. Office of the Comptroller of the Currency
	Customer Assistance Group
a. National banks, federal savings associations, and federal	1301 McKinney Street, Suite 3450
branches and federal agencles of foreign banks	Houston, TX 77010-9050
ordinates and todal are against a transaction and	1323 330
b. State member banks, branches and agencies of foreign	b. Federal Reserve Consumer Help Center
banks (other than federal branches, federal agencies, and	P.O. Box 1200
insured state branches of foreign banks), commercial lending	Minneapolis, MN 55480
companies owned or controlled by foreign banks, and	
organizations operating under section 25 or 25A of the Federal	c. FDIC Consumer Response Center
Reserve Act	1100 Walnut Street, Box #11
NESCI VE MEL	Kansas City, MO 64106
c. Nonmember Insured Banks, Insured State Branches of	,,
Foreign Banks, and Insured state savings associations	d. National Credit Union Administration
of eight battes, and modera state savings associations	Office of Consumer Protection (OCP)
d. Federal Credit Unions	Division of Consumer Compliance and Outreach (DCCO)
a, rederar erear errorie	1775 Duke Street
	Alexandria, VA 22314
3. Air carriers	Asst. General Counsel for Aviation Enforcement & Proceedings
J. All Corriers	Aviation Consumer Protection Division
-	Department of Transportation
	1200 New Jersey Avenue, S.E.
	Washington, DC 20590
4. Creditors Subject to Surface Transportation Board	Office of Proceedings, Surface Transportation Board
Tr. Creditors Subject to Surrado Transportation House	Department of Transportation
	395 E Street SW
	Washington, DC 20423
5. Creditors Subject to Packers and Stockyards Act	Nearest Packers and Stockyards Administration area supervisor
6. Small Business Investment Companies	Associate Deputy Administrator for Capital Access
b. Small busiless investment companies	United States Small Business Administration
£:	409 Third Street, SW, 8th Floor
	Washington, DC 20549
7. Brokers and Dealers	Securities and Exchange Commission
M. Brokers and Dealers	100 F Street NE
	Washington, DC 20549
a mark to the Federal Land Beats Associations Federa	
B. Federal Land Banks, Federal Land Bank Associations, Federa	1501 Farm Credit Drive
Intermediate Credit Banks, and Production Credit Associations	McLean, VA 22102-5090
and the property of the property with the second of the se	FTC Regional Office for region in which the creditor operates or
9. Retailers, Finance Companies, and All Other Creditors Not	Federal Trade Commission: Consumer Response Center - FCRA
Listed Above	Weaklanton DC 20590
	Washington, DC 20580
	(877) 382-4357



Saint Paul Central Office

55 East Fifth Street, Suite 400 St. Paul, MN 55101 Phone: (651) 222-5863 • Fax: (651) 297-6457 Website: www.smrls.org • Email: central@smrls.org

August 12, 2016

First Advantage Consumer Center P.O. Box 105292 Atlanta, GA 30348-5292

Re: Accuracy of Background Information for Latonya T. Bankhead (DOB:

To Whom It May Concern:

I am contacting you on behalf of my client, Latonya Bankhead. Your agency recently conducted a background check on Ms. Bankhead. Enclosed is a copy of your report. In the criminal records section of the report, a dismissed misdemeanor theft charge is listed. The case reference number is 62-T0-00-7613, and it is a case from 2000. Enclosed is a copy of the Register of Action.

Under federal law, dismissed charges that are more than seven years old cannot be reported on background checks. See 15 U.S.C. § 1681c(a)(5). We ask that you please remove this from your database in order to be in accordance with federal law.

Please notify my office once your records have been corrected. My phone number is 651-222-5863. Thank you for your assistance in this matter – it is greatly appreciated.

Sincerely,

Meghan R. Scully

Attorney at Law







August 15, 2016

Latonya Bankhead

Saint Paul, MN

Re: Disputed Fingerprint Submission Report

Dear Latonya Bankhead:

As you requested we have completed our additional review of the information that you disputed in your fingerprint report. First Advantage is not permitted to correct or update a fingerprint record because the following process must be followed.

If you believe the Electronic Ten-Print Fingerprints Submission Response Information Report is inaccurate or incomplete, you can contact the agency that provided the information directly to discuss the matter or/and you may wish to contact the FBI of the information you identify as inaccurate or incomplete. Please refer to the attached document (Title 28 – Judicial Administration, Chapter 1 – Department of Justice) for more information.

The agency reporting the information to the FBI is Ramsey District Court (651) 266-1999.

Once you have been notified by the FBI that your report has been updated, please contact the hiring company for further assistance.

If the outcome of our additional review did not resolve your dispute, you may submit a brief statement that will be added to your file explaining the nature of your dispute. If you would like assistance in doing so, you may contact us at the number listed below.

We have enclosed a copy of "Titles 28 50.12 and 16.34 Title 28 – Judicial Administration, Chapter 1 – Department of Justice" along with additional disclosure information. If you have any questions concerning this matter, please contact the Consumer Advocacy Department at (888) 215-3727 and reference Ticket # 439134.

Sincerely,

Lisa Maffei
Consumer Dispute Investigation Team
Enclosures

WELLS FARGO CONTINGENT WORK FO 2900 REGENCY SQUARE SUITE 5 ALTOONA, PA 16601

06/15/2016



Dear LATONYA BANKHEAD:

We regret to inform you that based on our hiring criteria we are unable to consider you further for placement at RHI GENERAL GROUP. This decision was made in part from the information we received from First Advantage our placement screening vendor. First Advantage does not make these decisions and is unable to provide you with the specific reasons for them.

In accordance with the Fair Credit Reporting Act you have previously received a copy of this information and a copy of your rights under the Act. You also have the right to obtain an additional free copy of the report within 60 days of your receipt of this letter by contacting the supplier at the addresses and telephone numbers below. Please refer to these documents if you have further questions. You have the right to dispute the accuracy or completeness of the information contained in the report(s) by contacting First Advantage or if the report is an FBI report by following instruction included in Title 28 Code of Federal Regulations section 16.34. The First Advantage forms for the reinvestigation are available at http://www.fadv.com/dispute/.

If you do not have internet access you may alternatively contact First Advantage by mail or telephone.

First Advantage, Consumer Disclosure Center PO Box 105292 Atlanta, GA 30348 1-800-845-6004

Thank you for your interest in employment with our organization.

Regards

WELLS FARGO CONTINGENT WORK FO 2900 REGENCY SQUARE SUITE 5 ALTOONA, PA 16601

06/23/2016



Dear LATONYA BANKHEAD:

We regret to inform you that based on our hiring criteria we are unable to consider you further for placement at RHI GENERAL GROUP. This decision was made in part from the information we received from First Advantage our placement screening vendor. First Advantage does not make these decisions and is unable to provide you with the specific reasons for them.

In accordance with the Fair Credit Reporting Act you have previously received a copy of this information and a copy of your rights under the Act. You also have the right to obtain an additional free copy of the report within 60 days of your receipt of this letter by contacting the supplier at the addresses and telephone numbers below. Please refer to these documents if you have further questions. You have the right to dispute the accuracy or completeness of the information contained in the report(s) by contacting First Advantage or if the report is an FBI report by following instruction included in Title 28 Code of Federal Regulations section 16.34. The First Advantage forms for the reinvestigation are available at http://www.fadv.com/dispute/.

If you do not have internet access you may alternatively contact First Advantage by mail or telephone.

First Advantage, Consumer Disclosure Center PO Box 105292 Atlanta, GA 30348 1-800-845-6004

Thank you for your interest in employment with our organization.

Regards



May 10, 2017



We received your request to obtain your Full File Disclosure. We have reviewed our records and found results matching the identification information you provided. A copy of the reported information has been enclosed for your records.

If you believe any of the information on your report is incorrect or incomplete and you wish to file a dispute, please contact us by phone, fax, e-mail, or mail.

First Advantage Consumer Center P.O. Box 105292 Atlanta, GA 30348-5292 Toll free phone: 1-800-845-6004 Fax: 727-214-2127

Email: consumer.documents@fadv.com

First Advantage provides consumer reports to its customers (employers, volunteer organizations and residence communities) that have obtained the applicant's consent. Your Full File Disclosure will contain any records First Advantage has in its own databases and all reports on you provided to its customers.

To learn more about First Advantage background reports and other First Advantage consumer services, please visit our consumer web site http://www.fadv.com/products/solutions/consumer-solutions.

Thank you for giving us the opportunity to assist you.

First Advantage Consumer Advocacy Center (7233)

NOTE: Phone calls to our Consumer Center may be monitored for quality assurance.

acquital
acquittal
acquittal/not guilty
acquitted
acquitted by court
amended
and dismissed
bond forfeiture
case dismissed
charge dismissed
charge dismissed but read in
charge dismissed with leave to reinstate
charge dismissed, non-conviction
cjoc – closed, jeopardy, or other convictions
closing dismissal
compl dismissed by cty atty
conviction set aside
court dismissal
ct dismissed
dead docket
declined prosecution
default judgment
denied (with all wildcard variations)
diasmissed
dimissed
directed verdict not guilty
discharged
dismisaal issued
dismised
dismiss (with all wildcard variations)
dismiss by pros
dismiss/state motion
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dismissal w/ leave
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dismissed – convicted in another case

dismissed – costs to defendant
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dismissed (count
dismissed after costs
dismissed all charges
dismissed at district court
dismissed at prelimary hearing
dismissed by court
dismissed by da
dismissed by other
dismissed by prosecution
dismissed by prosecutor
dismissed direct indictment
dismissed lower court
dismissed no prosecution
dismissed on defendant's motion
dismissed on motion of prosecutor
dismissed on prosecutor's motion
dismissed voluntary payment
dismissed with prejudice
dismissed without prejudice
dismissed/terminate court supervision
dismissing
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dismssed
disposed
disposed lower court
dropped
dropped/abandoned
dropped/abandoned/no information filed
dropped/dismissed
dsimissed
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dwl
ended
execution of issue
forfeiture
found not guilty
intervention in lieu of conviction, dismissed, non-conviction
judgment dismissal
judgment of acquittal
judgment on bond forfeiture
judgment set aside, non-conviction
judicial dismissal
no action taken
AV 400000

no bill
no billed
no complaint filed
no further action anticipated
no information
no information filed
no information notice
no information signed
no papered
no probable cause
no true bill
no-billed
nofile/no prosecution
nol presqui
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nolle (with all wildcard variations)
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nollied
nolo contender plea
non adjudication of guilt
non adjudication of guilt (agreed plea)
non suit
nonadjudication of guilt

Case 1:17-cv-02910-LMM Document 1-1 Filed 08/02/17 Page 38 of 39

non-conviction
not addressed
not available
not file/down filed
not filed
not guilty – bench
not guilty – jury
not guilty (with all wildcard variations)
not guilty bench trial
not guilty jury trial
not guilty/deny
not presented to grand jury
not responsible
not sustained at prelim/grand jury
notice termination prosecution
quashed
refused
set aside/voided
sol
terminated
void
waiting on researcher
waived to grand jury
warrant dismiss
withdrawn (with all wildcard variations)

Case 1:17-cv-02910-LMM Document 1-1 Filed 08/02/17 Page 39Fultag County Superior County Superi

Date: 6/22/2017 6:16:17 PN Cathelene Robinson, Cler



IN THE SUPERIOR COURT OF FULTON COUNTY, GEORGIA 136 PRYOR STREET, ROOM C-103, ATLANTA, GEORGIA 30303 SUMMONS

LATONYA T BANKHEAD) Case) No.: 2017CV291753
)
Plaintiff,)
VS,)
FIRST ADVANTAGE BACKGROUND SERVICE c/o Registered Agent Corporation Service Company 40 Technology Pkwy South, Suite 300, Norcross GA	<u>, </u>
Defendant	
TO THE ABOVE NAMED DEFENDANT(S):	
https://efilega.tylerhost.net/ofsweb and ser Gary Blake 1831 Atlant An answer to the complaint which is herewing summons upon you, exclusive of the day of swithin five (5) business days of such service.	to file electronically with the Clerk of said Court a ve upon plaintiff's attorney, whose name and address is: Blaylock "Blake" Andrews Jr. Andrews Law Firm, LLC Timothy Dr. ta, GA 30329 th served upon you, within 30 days after service of this service; unless proof of service of this complaint is not filed Then time to answer shall not commence until such proof SO, JUDGMENT BY DEFAULT WILL BE TAKEN AGAINST YOUAINT.
This6/22/2017 day of	, 20
	Honorable Cathelene "Tina" Robinson Clerk of Superior Court By Deputy Clerk
To defendant upon whom this petition is served: This copy of complaint and summons was served	
	Deputy Sherriff